LED LIGHT SOLUTIONS

WEBSITE INFORMATION

Business supply & website information

21 September 2026

Six website information pages and clickable references. Download, keep and print this PDF for your records.

Terms and enquiries, delivery and support, privacy, cookies, business information and accessibility.

Professional enquiries
The website provides information and enquiry routes. It has no online checkout. Product suitability, availability, delivery and commercial supply terms are confirmed for the specific transaction before an order is placed.

ledlightsolutions.online · info@ledlightsolutions.online

The document can be read offline. Website and source links require internet access.

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DOCUMENT 01 / 06

Terms & Conditions

Information about website use, professional enquiries and agreeing a supply quotation.

Professional enquiries
No order is created by viewing this page or submitting an enquiry. Commercial supply terms are agreed for the specific transaction before an order is placed.

Updated 21 September 2026

1. Website and professional enquiries

LED Light Solutions is operated by Global Squash, Netherlands. This website provides information about professional lighting and a way to discuss business projects. It does not provide an online checkout. Contact info@ledlightsolutions.online with questions about a product or service.

2. Enquiries and quotations

Submitting an enquiry, downloading a project brief or receiving an automated acknowledgement does not create an order or a commitment to supply. An enquiry allows us to discuss the project and prepare a quotation. Before placing an order, obtain written confirmation of the contracting parties, product or service scope, price, applicable taxes, payment arrangements, delivery destination and the terms that will govern the transaction.

Any sale is subject to the terms agreed for that transaction and applicable law. This page does not introduce a general limitation of liability, transfer of risk, warranty exclusion or choice of court for a future order.

3. Product and project information

Product families and examples help explain possible applications. They do not establish that a particular model is suitable for every installation. Current manufacturer documentation, electrical requirements, mounting conditions, controls, safety requirements and destination requirements must be checked for the selected product. Historical documents are identified as references and do not establish current stock, price or performance.

Illustrative environment images are not presented as completed customer projects. Lighting calculations, expected savings and project outcomes depend on the actual input data, selected equipment and agreed design scope.

4. International projects and support

We welcome professional enquiries from different countries. Availability, delivery routes, import responsibilities and product requirements are confirmed for each project. The website does not promise that every product can be supplied to every destination. Read our delivery, returns and warranty information and ask for the arrangements applicable to your quotation.

5. Use of website material

You may use the published information and available project downloads to evaluate a project or enquiry. Company logos, photographs, designs and manufacturer material remain subject to their respective rights. Request permission before republishing brand assets or material outside this purpose. Do not imply that a manufacturer or LED Light Solutions has approved an unconfirmed product selection or performance claim.

6. Questions, privacy and rights

If you identify an error or need a confirmed detail, email us before relying on the information. Our privacy notice, cookie information and legal notice explain the website and contact routes. Nothing on this page removes rights or obligations that cannot lawfully be excluded.

References and provider information

Further information about the topics and services described in this document.

RVO - General terms and conditions

ICC - Incoterms® 2020

Your Europe - CE marking

Council of the EU - Sanctions

DOCUMENT 02 / 06

Delivery, returns & warranty

Practical arrangements for international delivery, support, returns and product concerns.

Professional enquiries
Delivery, returns and warranty arrangements are confirmed for the actual product, destination and accepted order. They do not create a blanket worldwide delivery, warranty or free-return promise.

Updated 21 September 2026

1. Delivery by destination

We consider professional lighting projects worldwide. An enquiry is not a guarantee that a particular product can be supplied to every market. Before accepting an order, the destination, end use, product documentation, transport route and applicable restrictions need to be checked. There is no automatic online checkout or live stock promise on this website.

2. What your quotation should confirm

- The legal buyer and seller, exact product codes, quantities and approved specifications.
- Currency, price, VAT treatment, freight, packaging, insurance and any additional services.
- The full delivery address, receiving contact, opening hours, unloading arrangements and access restrictions.
- Estimated lead time, any expressly agreed deadline and whether split deliveries are acceptable.
- The delivery rule and named place, risk-transfer point, customs responsibilities and importer of record.
- The applicable warranty documents and arrangements for installation, commissioning and waste disposal.

Incoterms® 2020 may be used where expressly agreed. A term such as DAP or DDP must be matched to the named destination and the parties’ actual capabilities. We do not assume that every quotation includes import clearance, duties or delivery after unloading. These points must be written down before payment.

3. Customs, taxes and local requirements

The order sets out who arranges export and import formalities and bears the related costs. The responsible party supplies accurate customs information and obtains required permits. Import VAT, duties, local handling or storage charges may arise; no universal landed-cost or tax-free promise is made.

Equipment suitability must be checked for the local electrical supply, installation rules and intended use. Responsibilities for product registration, packaging and electrical-waste schemes depend on the destination and each party’s role. The allocation of work in a contract does not remove statutory obligations that remain with a seller, manufacturer or importer.

4. When the shipment arrives

Arrange a suitable person and any agreed unloading equipment to receive the shipment. Check the parcel or pallet count, labels and visible condition. If there is visible damage, record it on the delivery record where possible, photograph the packaging before unpacking, and keep the packaging available.

Email us promptly if goods are damaged, incomplete or different from the agreed order. A problem discovered later should be reported promptly after discovery. Do not install or use an item that may be unsafe. Reporting quickly assists investigation; it does not create a blanket short deadline that removes all defect rights.

5. Requesting support or reporting a defect

Contact info@ledlightsolutions.online with the subject “Delivery / warranty support” and, where available:

- Your organisation, contact details and order or invoice reference.
- Product code, quantity affected, serial or batch number and delivery date.
- A clear description of the issue and when it first occurred.
- Photographs of the item, packaging and label, plus relevant installation and operating details.
- Whether the item is installed and whether there is an immediate safety concern.

Send only information needed for the assessment. Remove unrelated personal details from images. We may request further evidence or a safe inspection. Do not undertake charged repairs, destructive testing or return transport on our account without agreement, except where urgent action or mandatory law requires otherwise.

6. Return authorisation and transport

Ask for a return reference and the correct return destination before shipping. The business address is not automatically a warehouse or return centre. Use suitable protective packaging, include the reference and keep proof of shipment. For international returns, agree the customs description and paperwork to avoid unnecessary repeat import charges.

For an accepted voluntary return, its condition requirements, transport responsibility, any justified charge and refund calculation are agreed in writing. For defective or incorrectly supplied goods, responsibility for reasonable return and remedy costs follows the applicable contract and law. A return procedure must not be used to prevent a valid claim.

7. Warranty, remedies and refunds

Warranty coverage is confirmed for the exact product and order. There is no universal warranty duration, free-return promise or automatic installation-cost exclusion. Manufacturer support may form part of the assessment, but it does not automatically replace our responsibility for our own supply.

After assessment, the available remedy may be repair, replacement, a price adjustment or a refund, depending on the agreement and applicable law. We will confirm the proposed remedy, relevant logistics and expected timing. If a refund is due, its amount, basis and payment arrangements will be confirmed without prejudice to any mandatory deadline. A valid defect claim is different from a discretionary change-of-mind return.

8. Installation and end of life

Use qualified professionals and the current manufacturer instructions. Retain the specification, commissioning information and maintenance records. Any installation or removal service, access equipment, recycling or take-back arrangement must be agreed for the project. Electrical equipment and packaging must be handled through the applicable local waste route; a generic worldwide collection service is not included by this website.

Read this page alongside the Terms & Conditions. For an actual order, the accepted order documents and mandatory law determine the parties' rights.

References and provider information

Further information about the topics and services described in this document.

ICC - Incoterms® 2020

Your Europe - CE marking

Council of the EU - Sanctions

DOCUMENT 03 / 06

Privacy notice

How project enquiries, business correspondence and website information are handled.

Privacy information
This notice explains the website, project enquiries and business correspondence. Contact us if you have a question or wish to exercise your privacy rights.

Updated 21 September 2026

1. Who is responsible and how to contact us

Global Squash, Netherlands, operates LED Light Solutions and determines how project enquiries and business correspondence are used. Contact us using the address below for questions about your information. See our Legal notice.

For privacy questions or requests, email info@ledlightsolutions.online and use “Privacy request” in the subject. You may use the same address whether you are a business contact, sole trader or other visitor.

2. Information involved

The project form requests organisation type and name, project country, sector, project type, project question, contact name, email address and confirmation of professional use. City or site location, dimensions, operating hours, product interest, timing and registration or VAT reference are optional. We also receive the enquiry reference, messages and any subsequent information you choose to send.

Required fields help us understand and answer the request. If you prefer not to use the form, you may email a relevant question directly. We do not ask for payment-card details, identity documents or sensitive personal information in this form. Do not include patient, employee or other unnecessary third-party details in a project description.

Hosting, email and form-delivery services may process technical information such as IP address, request time, browser information, delivery status and security events. If a colleague introduces you as a project contact, we may receive your business details from that colleague; we should tell you the source and purpose when we first contact you, or within the applicable legal period.

3. Before and after sending

While you prepare and review a project brief, our page code processes the entries in the open page. It does not send them while you type or save them in localStorage or sessionStorage. Your browser may independently remember entries through autofill or page restoration.

“Download brief” creates a file on your device and “Copy brief” places text on your clipboard. These actions alone do not send the enquiry. You control the copies you save or share. Once you choose to send, the form data is submitted to FormSubmit and intended for delivery to our business mailbox. A browser confirmation page or acknowledgement is not proof that the business has read the message.

4. Purposes and legal bases

- **Responding to a business contact:** our legitimate interest in answering a relevant enquiry, preparing a proposal and maintaining the organisation’s project relationship, balanced against the contact person’s rights.
- **A contract with you personally, including a sole trader:** steps you request before a contract, or performance of that contract, where the information is necessary for it.
- **Accounts, tax and legally required checks:** compliance with the legal obligations that apply to the actual transaction. Not every enquiry needs tax or identity documentation.
- **Security and handling complaints or claims:** legitimate interests in protecting the service, investigating problems and establishing or defending legal claims, with proportionate access and retention.

Sending an enquiry is not consent to unrelated marketing. No newsletter subscription or advertising profile is created by this website. If a newsletter is introduced, its signup will explain the purpose, provider and lawful basis separately, with the required choice and an easy unsubscribe route. A new use of information must be assessed and communicated before it starts.

5. Services and other recipients

- **Website hosting:** the site is published through OpenAI Sites with Cloudflare delivery infrastructure. Hosting and security operations may involve technical request information. This does not mean form contents are sent to an AI model for analysis.
- **FormSubmit:** the external enquiry-delivery service processes submitted fields and technical information. Its documentation describes reCAPTCHA spam protection and a submission archive. See the provider links below.
- **GoDaddy / Microsoft 365:** our business email service receives direct email and messages delivered by the form service, and stores correspondence in the business mailbox.
- **Project and professional recipients:** if a project proceeds, relevant suppliers, installers, carriers, customs advisers, accountants or legal advisers may need limited information for their role. Sharing must be restricted to what that role requires. Authorities may receive information where legally required.

Contact us for information about the providers involved in a particular enquiry and the processing arrangements available for your request.

6. Processing outside the EEA

Some service providers or their support and infrastructure partners may process information outside the European Economic Area. International processing requires an appropriate legal mechanism, such as an applicable adequacy decision or contractual safeguards with the necessary assessment and additional measures where required.

The countries, entities and transfer safeguards for this site’s exact service configuration have not yet been fully verified. We therefore do not promise EEA-only storage or claim that a specific transfer mechanism is already in place for every provider. Contact us for the information available about a particular transfer and any safeguards; a request to submit an enquiry is not treated as blanket consent to otherwise unlawful transfers.

7. How retention is determined

Our retention criteria distinguish the following records:

- **Unsent entries:** processed in the open page by our code, subject to your browser's own restoration behaviour.
- **Saved briefs and clipboard copies:** remain under your control until you delete or replace them.
- **FormSubmit archive:** the provider's published documentation states 30 days. This does not delete a copy already delivered to a mailbox or retained by you.
- **Enquiries that do not become orders:** retain only while the specific enquiry and reasonable, expected follow-up remain active; review for deletion or anonymisation when it is closed and no legal need remains.
- **Orders, invoices and support records:** retain the records necessary for the relevant accounting obligation, contracted service, warranty or active claim, and review them when that purpose or legal period ends. Not every email needs the same period as an invoice.
- **Hosting, security and provider backup records:** depend on the configured service and its documented retention. Exact settings and deletion limits remain to be confirmed.

A legal obligation or active claim may require a relevant record to be retained longer. Ask us about the basis and intended retention period for your specific correspondence. Provider archives and mailbox copies can have different deletion arrangements.

8. Security and safe sharing

The website is served over HTTPS. That protects the connection but does not itself establish how every provider stores data or make email a confidential document portal. Do not send passwords, identity-document copies, health information or highly sensitive site details through the general form. Agree an appropriate exchange method for sensitive project files.

Access controls, account protection, provider agreements and incident handling must be maintained by the business and its providers; no independent security certification is claimed. If you suspect information has reached the wrong recipient, contact us promptly with only the detail needed to investigate. Applicable breach-assessment and notification duties remain in force.

9. Your rights and complaints

Depending on the circumstances, you can request access, correction, deletion, restriction or portability of your personal data, and object to processing based on legitimate interests. Where processing relies on consent, you can withdraw it without affecting earlier lawful processing. The right to object to direct marketing is unconditional. Rights may be subject to legal conditions, including necessary record-keeping.

Email your request to our privacy contact. Do not attach an identity document initially; proportionate verification may be requested if necessary. Requests are normally free. We must respond without undue delay and ordinarily within one month. If a permitted extension is needed, we must explain it within that first month.

You may complain to the Dutch Autoriteit Persoonsgegevens or another competent supervisory authority, including where you live or work in the EU/EEA or where an alleged infringement

occurred. You do not have to complete our internal complaint process before exercising that right.

10. Automated decisions, children and updates

The site does not make automated decisions with legal or similarly significant effects about you. Catalogue filtering matches products to your search in the browser; it is not an eligibility decision. External spam protection may filter a submission, so direct email remains available if sending fails.

The service is intended for professional enquiries, not for collecting information from children. If unnecessary information about a child has been submitted, contact us so it can be assessed and removed where appropriate. We will update this notice when the actual processing changes and explain material changes relevant to information already held. Privacy rights do not depend on accepting sales terms.

References and provider information

Further information about the topics and services described in this document.

EUR-Lex - General Data Protection Regulation

EDPB - Process personal data lawfully

EDPB - International data transfers

FormSubmit - Privacy information

FormSubmit - Delivery and archive documentation

DOCUMENT 04 / 06

Cookie information

Cookies, browser storage, hosting and the separate form-delivery service.

Cookies and browser storage
No optional tracking is connected in the site code. Hosting and external-service behaviour has not yet been fully audited. This page does not claim that the entire service is cookie-free.

Updated 21 September 2026

1. Cookies and similar storage

Cookies are small pieces of information a service can store in your browser. Similar technologies include browser storage and tracking pixels. Their purpose and effect matter, not only their name. This page separates the behaviour of our own page code from the hosting and external services used when you send an enquiry.

2. Current website setup

Current configuration reviewed on 21 September 2026

Our page code	Does not write cookies, localStorage or sessionStorage. Project entries are held in the open page until you choose to send or save them.
Optional analytics and advertising	No analytics, advertising pixels, remarketing or session-replay tools are connected by the site code.
Video, fonts and images	Served as site assets. The homepage player is not an embedded YouTube or Vimeo player.
Social media and newsletter	No embedded social feed or active newsletter signup. Opening a future external social link would be a separate visit.
Hosting and security	Platform infrastructure may process request or security information and may use its own technical mechanisms. Exact cookie names, providers and lifetimes have not been independently verified.
Sending an enquiry	Opens FormSubmit on its own domain. Its spam protection may involve Google reCAPTCHA and third-party cookies or similar technologies.

This inventory is based on the site configuration and provider documentation, not a completed live browser-cookie audit. It must not be read as a guarantee that no infrastructure or third-party cookie can ever be set.

3. Your choices on this site

There are currently no optional site tracking categories to enable or refuse. The footer’s “Cookie settings” button explains that configuration; it does not pretend to save a consent choice or control another company’s website.

Before optional tracking that requires consent is added, it must be blocked until a valid choice, with a clear refusal option and an equally straightforward way to withdraw consent. Continuing to browse or submitting a project question will not be treated as tracking consent. A technical service must qualify for any claimed exemption; being described as “security” does not settle that assessment by itself.

4. External form service

FormSubmit handles the sending step outside this website. Its privacy document describes possible cookie use, and its documentation describes reCAPTCHA. The exact third-party behaviour may vary. Our settings dialog cannot remove or control cookies on that service or on Google’s domain.

If you prefer not to use the form-delivery service, email info@ledlightsolutions.online directly. Email still involves your email provider and our business mailbox provider, as described in the Privacy notice. A provider’s responsibility for its own page does not remove our responsibility to assess the service we choose.

5. Browser controls and updates

You can inspect, block or delete cookies and site data in your browser settings. Blocking some technical functions may affect a service, while clearing cookies does not delete a submitted enquiry from a mailbox. Use the privacy contact for a request about information already sent.

This information will be updated when the technologies used by the website change. Contact us if you observe unexpected tracking or need more information.

References and provider information

Further information about the topics and services described in this document.

RVO - Cookies on your website

FormSubmit - Privacy information

FormSubmit - Delivery and archive documentation

DOCUMENT 05 / 06

Legal notice

Business identity, website status and use of published material.

Business information
LED Light Solutions is operated by Global Squash in the Netherlands. Contact us for business and project enquiries.

Updated 21 September 2026

1. Business and contact

LED Light Solutions is operated by Global Squash in the Netherlands. The public website is ledlightsolutions.online. The website address is not a separate legal entity.

Website contact

Brand	LED Light Solutions
Operator	Global Squash, Netherlands
Website	ledlightsolutions.online
Email	info@ledlightsolutions.online

For the contracting party and business particulars applicable to an order, request a written quotation. Do not send goods without an agreed return address.

2. Website and enquiries

This website presents professional lighting information and enquiry routes. It has no online checkout, payment collection or newsletter signup. An enquiry or automated acknowledgement is not an accepted order. Product suitability, availability and delivery arrangements require confirmation for the specific project.

3. Published material

The LED Light Solutions identity and website material are protected by applicable intellectual property rights. Manufacturer names, product images and documents remain subject to their respective owners’ rights. A reference to a manufacturer is not a claim of exclusivity, endorsement or a verified supply agreement.

Environment photographs are illustrative unless expressly identified as an actual project. Historical manufacturer references are identified as such. Request current documentation before making a product or installation decision.

4. Links and corrections

External links open services operated by other parties and are subject to their information and conditions. Contact us if a page, link or product reference appears incorrect. See our privacy notice, cookie information and accessibility information for further details.

References and provider information

Further information about the topics and services described in this document.

RVO - General terms and conditions

DOCUMENT 06 / 06

Accessibility

Available controls, known limitations and a route to request help.

Current accessibility information
This is a practical accessibility statement for the present site. It is not a certification or a claim of a completed independent accessibility audit.

Updated 21 September 2026

1. Our approach

We want professional lighting information to be usable on different devices and with different access needs. The current site includes labelled form fields, visible keyboard focus, headings, a skip link and responsive layouts. This is a description of design measures, not a declaration of certified compliance with WCAG or any particular accessibility law.

2. Film and movement

The homepage film starts muted where the browser permits autoplay. “Pause film” stops playback, “Sound on” enables music and “Watch full film” opens a player with its own controls. You can read the core service, sector and product information without watching the film.

A separate accessible transcript or audio description of the promotional film has not yet been provided. Information conveyed only visually may therefore not be available to every visitor. Tell us what information you need and we can discuss an alternative format.

3. Known limitations

JavaScript is needed for the interactive project-brief review, copy and download functions, catalogue filters and dialogs. Main content and navigation remain available without it. The external FormSubmit sending step may introduce a spam challenge or accessibility difficulty outside this site’s interface; email is available as an alternative.

Legacy manufacturer PDFs may not be fully tagged or accessible. The site has not undergone a complete independent audit with assistive technologies, all browser zoom levels or all mobile devices. Video rendering can vary between devices and browser settings.

4. Request help or report a barrier

Email info@ledlightsolutions.online with the page, the task you were trying to complete and the format or assistance you need. Device, browser or assistive-technology details can help but are optional. You do not need to disclose a disability or medical information.

We will review the request and discuss a practical alternative. Accessibility obligations for any future checkout, customer account or digital service will be assessed before that functionality is introduced.